

Process for Registration to Completion

Job Redesign Programmes for **Support Care Staff**

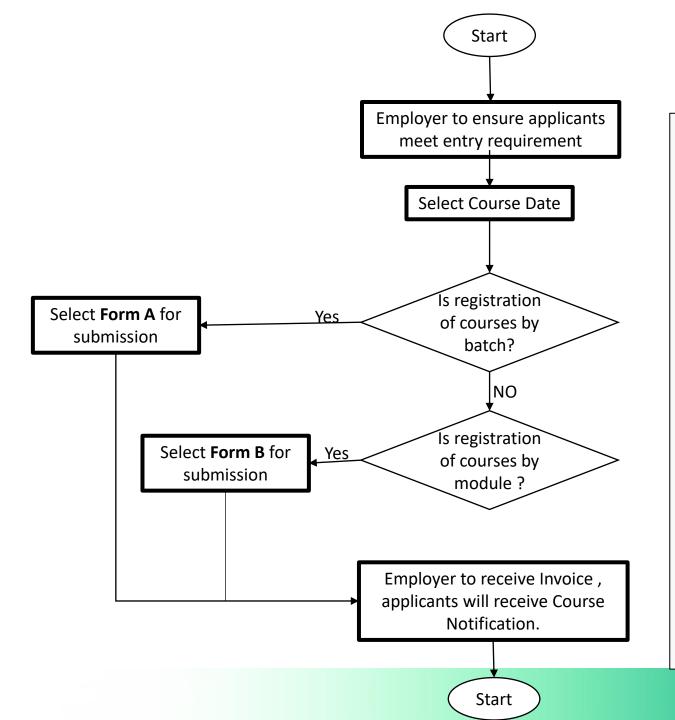
Updated as at 09 Sep 2024



Entry Requirements

Advanced Certificate	 Obtained at least a C6 pass at N-Level in any 1 subject or equivalent; OR Graduate of HMI Institute's WSQ Higher Certificate in Healthcare/ WSQ Institute's WSQ Higher Certificate in Healthcare Support (any tracks/specialisations)
Higher Certificate	 Obtained at least a C6 pass at N-Level in any 1 subject or equivalent; OR Workplace Literacy & Numeracy (WPLN) Level 4 (Speaking, Listening, Reading & Numeracy) and Level 3 (Writing)

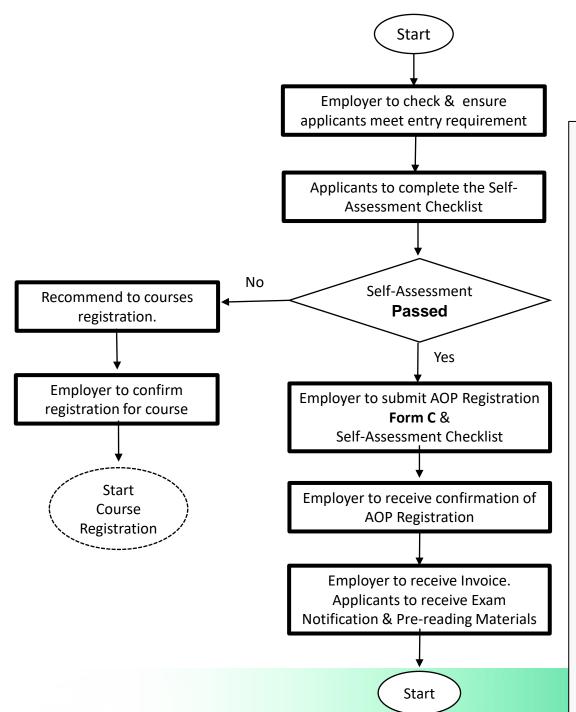
^{*} Employers may submit a Recommendation Letter for candidates who do not meet entry requirements or are unable to provide supporting document for their highest qualifications. Approval will be at the discretion of the institute.





Course Registration Process

- Verify Applicants' Eligibility: Employer to check and ensure that Applicants meet entry requirement (by viewing a copy of their highest qualification)
- **Check Course Schedules**: Employer to review the course schedules to select dates.
- **Complete Registration Forms**: Employer to fill out the Course registration forms:
 - Batch Registration: Form A
 - Module Registration: Form B
- Submit Form A/B: Employer to send the registration forms to inservice.institute@hmimedical.com 1 month in advance with a copy of applicant's highest qualification.
- Receive Invoice and Course Notification: Following successful registration, employer will receive invoice, applicants will receive course notification.





AOP Registration Process

- Verify Applicants' Eligibility: Employer to check and verify applicants' highest qualifications and ensure applicants meet entry requirement.
- Complete Self-Assessment Checklist:
 - Employer to request for the <u>Self-Assessment Checklist</u> from HMI Institute for a specific module.
 - Applicants to complete <u>Self-Assessment Checklist</u>.
 - Employer to sign on the checklist as a recommendation for AOP.
- Check AOP Schedule: Employer to check and select the AOP exam date.
- **Submit AOP Registration :** Employer to submit AOP registration form, and <u>Self-Assessment Checklist</u> to <u>inservice.institute@hmimedical.com</u> at least 1 month in advance.
- Receive confirmation of AOP Registration: Employer will receive the confirmation of AOP registration and exam date at least 3 weeks in advance. Applicants will receive Exam Notification and Pre-reading materials.
- Receive Invoice and Course Notification: Following successful registration, employers will receive invoices, applicants will receive Exam Notification.



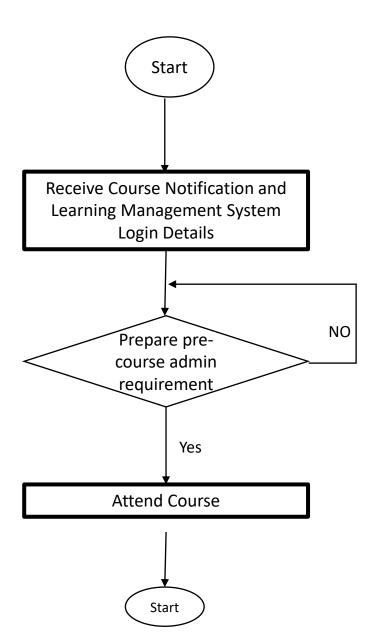
Sample of Self-Assessment Checklist for AOP (pdf)

- Applicants to complete <u>Self-Assessment Checklist</u>
- Employer to sign on the checklist as a recommendation for AOP.

Self- Assessment Checklist for AOP Module: Professional, Legal and Ethical Healthcare Practice

Learning objectives		Self - Assessment statements	Yes	No
1.	Discuss Accountability and	I understand my accountability and responsibility as a healthcare provider.		
	Responsibility as a Healthcare Provider	In my work, I know who I am accountable to as a healthcare provider.		
		I know my expected behaviour as a healthcare provider		
2.	Discuss Professional and Organisation's Code of Conduct for Healthcare Providers	I can provide some common criteria in the organisation's code of conduct for healthcare providers.		
		I am aware of the consequences for breaching the code of conduct.		
		I can recognize and provide examples of professional boundary violation.		
3	Apply Legal and Ethical Practices in	I am able to explain common policies and procedures relating to legal and ethical		

Submitted by:			111		
Signature of candidate	(
Learner's Self-Assess	sment R	Result			
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Trainees' Preparation for courses

- **Receive course confirmation**: Both employers and trainees will receive course confirmation emails 2 weeks before commencement.
- Receive Course Notification and Learning Management Account: Trainees will receive course notifications and their Learning Management System (LMS) login details at least 2 weeks before the commencement date.
 - Trainees can check their timetable, learning materials and obtain Zoom links for Home Base Learning (HBL)
- Pre-Course Preparation: This includes e-Learning, SingPass activation, etc.
 - Complete E-Learning on LMS: Trainees are required to complete the assigned e-learning (if any) before attending the classes.
 - <u>Activate SingPass</u>: Trainees are required to scan e-attendance for every session of class
 - Read Student Handbook: Discipline, Attendance, Assessment needs, etc.
- Additional institute support: Student Services will provide trainees who require additional supports.



Post Course Information

- 1. Check Staff's Training Status: HMI Institute will furnish employers with a comprehensive list of staff who have successfully completed the courses in Excel format by end of every month.
- **2. Certificates:** HMI Institute will assist in downloading WSQ Certificates and send to employers by end of every month.

3. E-Certificates:

• Singaporeans, Permanent Residents and Foreign Trainees can access your e-certs from MySkillsFuture Portal within one month upon successfully completing the last required module:

https://www.myskillsfuture.gov.sg/content/dam/Help/eCerts_Individuals_UserGuide.pdf

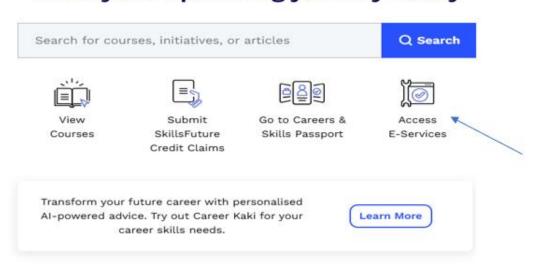
Visit MySkillsFuture.gov.sg



Click on E-Services



Start your upskilling journey today





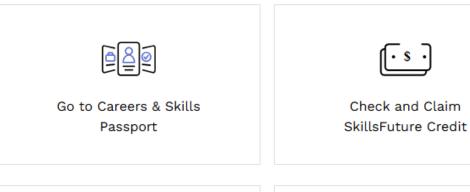
Find out more

Click download certificates and log in using Singpass

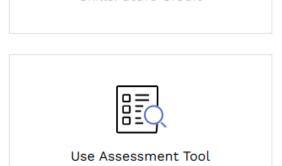


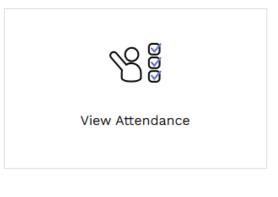
E-Services

Check your SkillsFuture Credit balance, download e-certificates, and view your Skills Passport here.



View Initiatives Application

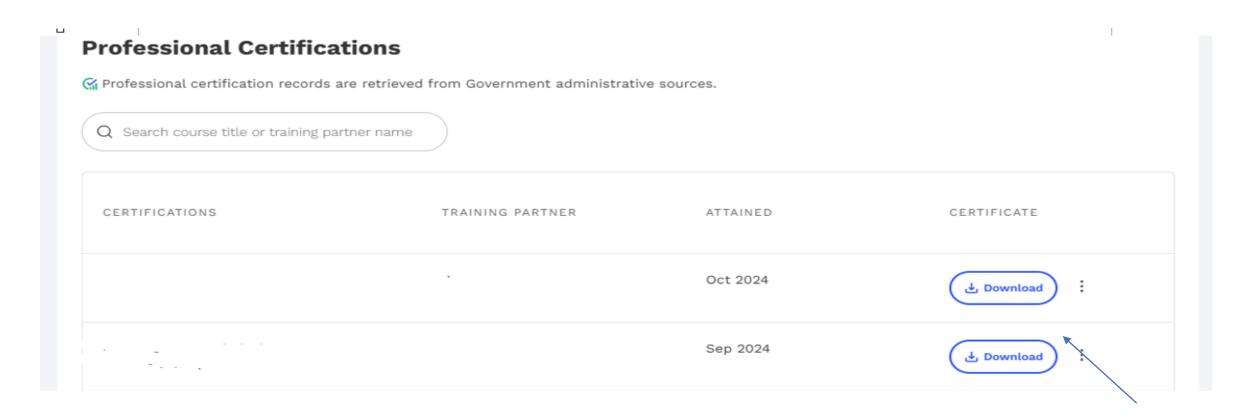






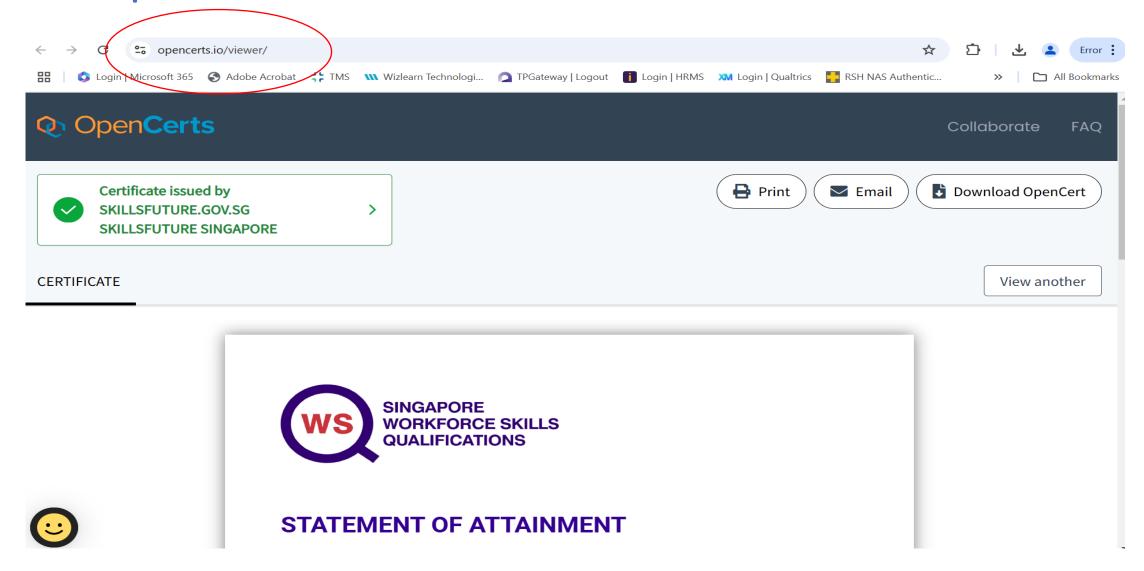


Click download





Visit opencerts.io in order to view the certificate





Thank you