

Trainer's Profile – Nichole Yeo

Certifications

- **DISC** Master Trainer
- **EIQ** Master Trainer
- Certified Friday Night at ER Simulation Game Facilitator
- Certified Process Facilitator
- Certified Thomas Kilmann Conflict Mode Facilitator
- Certified Practitioner Neuro-Linguistic Programming (NLP)
- Certified Time-Line Therapy Practitioner
- Certified Career Consultant



Nichole's area of specialisation is in leadership, communication skills, personal mastery and career related services. Past clients include GlaxoSmithKline (GSK), Home Team Academy, Singapore Police Force, Ministry of Foreign Affairs, National Library Board, National Heritage Board, Jurong Port and Skillsfuture SG.

Her wealth of experiences stems from her role as an Associate Director in National University of Singapore, Office of Alumni Relations.

Leading a team of eight members, she brought along record breaking event turnout for three consecutive years. To meet the corporate mission of increasing the engagement level of alumni, she led in the organisation of events of different nature, from family day of 6000 participants to dialogues/forums of 300 Pax.

Besides the experience in public relations, volunteer management and project management, she had the opportunity to work in Bangkok and led a group of Thai team members to execute a wealth seminar for 100 pax. By leading a foreign team, she came to appreciate the differences in culture, embrace diversity and the importance of body language in communication. Having to do sales previews personally to market the seminar, she had gained confidence in public speaking and developed audience engagement skillset.

Education

- Bachelor Degree in business, NTU 1995