

Trainer's Profile – Chew Lip Heng

Certifications

- Advanced Certificate in Learning & Performance (ACLP)
- Certified DISC Practitioner
- TOT Psychological First Aid (SRCA/IFRC)
- National Community Crisis Response Team Training (NOVA)



“Chew” spent 20 years in creative and corporate communications. In that time, he has facilitated a wide range of workshops on business communications, ranging from online web assets relating to marketing or customer experience, to branding, re-branding, and crisis management.

His passion as a volunteer with the Red Cross sees him being deployed in response to disasters in the region. During the Nepal Earthquake, he was the spokesperson for the Red Cross on live television. In the ten years following the Boxing Day tsunami, he helped train and prepare generations of disaster response teams. In more recent years, he specialises in training psychological first aid for the Red Cross Academy, where he also sits on its advisory panel.

As an adjunct at SUSS's Public Safety and Security Programme, he conducts course seminars, and regular workshops for new students and those who wish to improve their performance through study strategies.

For the Jesuit Refugee Service, Chew conducts email communication training for its clients in the region.

In short, he is passionate about getting the message across and sharing how this can be rewarding for everyone.

Education

- B Bus BA (RMIT)
- MSc in Risk, Crisis & Disaster Management (Leicester)
- Dip Admin. Mgt. (IAM)