

DATA PRIVACY, PROTECTION AND CYBERSECURITY

Course Overview

The core business of hospitals delivering just care services is of the past. Hospitals' business is rapidly evolving towards meeting customers' demand for a seamless care experience. To achieve this, hospitals are investing resources to review its processes so that staff and clinicians can deliver the right care, in the right place and at the right time. This helps hospitals reduce costs and retain revenue, and also improving patient health outcomes and experience.

This course brings to the class fundamental knowledge of Data Protection and Privacy from PDPA and Cyber Security.

The topics on this course are essential as they help all employees in the medical practice industry to understand the needs to safeguard patients' personnel data from the wrong hands.

Join this course to learn about PDPA obligations, as well as security risks and their common attack methods.

Level: Basic

Who Should Attend

All employees within organization who needs to collect, use and disclose personal data in the course of their work on regular basis.

Topics

1. Introduction to Personal Data Protection Act (PDPA)
 - i. Objectives of Data Protection Regime
 - ii. Key Terms
 - iii. Who is affected by PDPA ACT
 - iv. Introduction to Regional Data Protection Frameworks Around the World
2. Data Protection Provisions and Do Not Call Provisions
 - i. PDPA 11 Key Obligations
 - ✓ Overview of 11 Key Obligations
 - ✓ How does each obligation affect me in my workplace
3. Introduction to Internet & Cybersecurity
 - i. Cybersecurity & Key Concepts
 - ii. CIA Triade
4. Identifying Risks
 - i. Type of Risks (Work from Office: drive by download, phishing, Work from home: VPN to office, email attachment virus/malware, online shopping credential attack...)
 - ✓ Data Privacy practice: encryption, vpn, 2FA etc.

Schedule

9am to 6pm

Course Mode: Online Course Via Zoom

Assessment

N.A.

Fees & Funding

Nett Course Fee (Subject to prevailing GST %)	S\$450.00
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Application Procedures

Please email to Mr Dionysius Soh, dionsoh@hmi.com.sg for registration & enquiries.