

## SGUS PROGRAMME FOR PATIENT SERVICE ASSOCIATES



### Overview

Learn the basic skills to competently assist the doctors and nurses in patient care. Upon completion of this course, you can work in a hospital specialist clinic or GP clinic.

### Career Prospects & Progression

Skilled Patient Service Associates have good career prospects and are high in demand. Graduates can expect a stable and secure entry career in healthcare. With a friendly attitude and good work ethics, graduates can look forward to promising career progression.

### Course Outline

#### WSQ Higher Certificate in Healthcare (Operations)

- Billing Procedures
- Frontline Services Management
- Patient Education And Engagement
- Clinical Support For Patient Service Associates
- Professional, Legal And Ethical Healthcare Practice
- Practice Infection Prevention And Control In Healthcare
- Continuous Improvement Management
- Inter-Professional Collaboration
- Medication Dispensing
- Emergency Response And Crisis Management
- Quality Improvement And Safe Practices With 6s Concept

**Healthcare Supplementary Modules**

- Care of Wound
- Perform 12-Lead Electrocardiography
- Supporting Mobility And Ambulation Activities
- Effective Communication In Patient Care
- Patient Centric Core Values
- Swabber Assistant Training

**First-Aid & Personal Effectiveness Courses**

- First-aid (Perform Workplace First Aid)
- 10 Personal Effectiveness Courses

**Course Fees**

Job Roles	Course Duration	Full Course Fee for Sectoral Programme	Non-Subsidised Fee Payable by Student for Sectoral Programme (with GST)	Training allowance
Clinic Admin Assistant Patient Service Associate	6 months (full time)	\$17,762.00	\$467.29 + \$32.71 (GST) = \$500.00	\$1,200 per month (Conditions apply)

*Information accurate as at 19 Apr 2021*