

**Managing Relationships in Multi-disciplinary Work Environment.** Join this course to understand the benefits of managing good relationships in the workplace.

## Course Description

This course provides an insight on the benefits of managing good relationships in the workplace. By learning ways to manage good working relationship through developing empathetic skills, the participants can apply them to promote employee relations in the workplace.

### Learning Outcomes/Objectives

At the end of the course, participants should be able to:

1. List down the benefits of building good working relationship at the workplace
2. Describe the ways to manage good working relationship
3. Develop empathetic skills
4. Apply employee relationship management at the workplace to promote good working relationship

## Target Audience

Allied Health Professional, Managers, Corporate Services Staff

## Course Time

12 Apr 2021, 2pm - 6pm

**Course Fee:** \$144.45 (Including GST) Prevailing course fee subsidy at 90% for Singaporeans/PRs and 45% for Work Pass Holders working in eligible community care organisations.

## Trainers' Profile

**Carol Hoon** has over 20 years of professional experience, specializing in areas of Learning & Development, Positive Psychology and Coaching. She is also a Certified Emotional Intelligence Practitioner by Genos International and a Senior Assessor with the Enterprise Singapore Business Excellence. She holds a Master of Science in Human Resource Management & Development.


## Training Methodology

Facilitated classroom training, small group discussions, skills practice



## Course Outline

1. Benefits of managing good working relationship at the workplace
2. Ways to manage good working relationship
3. Perspective taking - showing empathy
4. Promoting and applying Employee Relationship Management (ERM)
5. Aligning to ERM for success

### Venue

 Zoom online platform

### Enquiries

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