

Leading Relationships in Multi-disciplinary Work Environment. Join this course to understand the benefits of leading good relationships in the workplace.

Course Description

This course provides an insight to the benefits of leading good relationships in the workplace. By learning ways to lead good working relationship through developing core skills in emotional intelligence and goal setting, the participants can apply them to lead in employee relations in the workplace.

Learning Outcomes/Objectives

At the end of the course, participants should be able to:

1. List down the key features of employee relationship management (ERM)
2. Describe how emotional intelligence can unlock ERM
3. Develop goal setting skills
4. List down the factors that affect ERM
5. Design initiatives and programmes to build workplace relationships


Training Methodology

Facilitated classroom training, small group discussions, skills practice



Course Outline

1. Understand what is ERM and its vital role for workplace effectiveness
2. ERM Goal Setting - Begin with an End in Mind
3. Understanding factors and context that impact ERM
4. Relate and Design practical steps to build Workplace Relationships

Venue

 Zoom online platform

Enquiries

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Target Audience

Allied Health Professional, Managers, Executives, Corporate Services Staff
**Managers and Executives who aspire to move into a management role*

Course Time

8 Apr 2021, 2pm - 6pm

Course Fee: \$299.60 (Including GST) Prevailing course fee subsidy at 90% for Singaporeans/PRs and 45% for Work Pass Holders working in eligible community care organisations.

Trainers' Profile

Carol Hoon has over 20 years of professional experience, specializing in areas of Learning & Development, Positive Psychology and Coaching. She is also a Certified Emotional Intelligence Practitioner by Genos International and a Senior Assessor with the Enterprise Singapore Business Excellence. She holds a Master of Science in Human Resource Management & Development.



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