

**Building Relationships in Multi-disciplinary Work Environment.** Join this course to understand the importance of building good relationships in the workplace.

## Course Description

This course provides an insight on the importance of building good relationships in the workplace as an integral part of career success. By understanding and applying emotional intelligence, the participants can have a better awareness of self and others and regulate emotional challenging situations to build lasting, professional relationships.

### Learning Outcomes/Objectives

At the end of the course, participants should be able to:

1. Understand the roles and responsibilities to build good working relationships
2. Describe the importance of good working relationship
3. Recognize your own emotions and behaviours to manage them in a positive way
4. Apply emotional intelligence when handling difficult situations


## Training Methodology

Facilitated classroom training, small group discussions, skills practice



## Course Outline

1. Characteristics of a good working relationship
2. Importance of building good working relationships
3. Understanding roles and responsibilities to build good working relationships
4. Understanding emotional intelligence
5. Application of emotional intelligence in difficult situations

### Venue

 Zoom online platform

### Enquiries

 6370 7115  [marcus.er@hmi.com.sg](mailto:marcus.er@hmi.com.sg)

## Target Audience

Allied Health Professional, Executives, Corporate Services Staff

## Course Time

12 Apr 2021, 9am - 1pm

**Course Fee:** \$133.75 (Including GST) Prevaling course fee subsidy at 90% for Singaporeans/PRs and 45% for Work Pass Holders working in eligible community care organisations.

## Trainers' Profile

**Carol Hoon** has over 20 years of professional experience, specializing in areas of Learning & Development, Positive Psychology and Coaching. She is also a Certified Emotional Intelligence Practitioner by Genos International and a Senior Assessor with the Enterprise Singapore Business Excellence. She holds a Master of Science in Human Resource Management & Development.



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