

Work in a Dynamic Team. Join this course to be equipped with the skills and knowledge contributing to effective teamwork.

Course Objectives

This course introduces participants to the fundamentals of effective teams.

At the end of the course, participants should be able to:

1. List key factors that make an effective team
2. Have demonstrated the factors that contribute to effective teamwork

Target Audience

Support Care Staff, Corporate Services Staff

Course Time

4 Feb 2021, 9am - 1pm

Course Fee: \$133.75 (Including GST) Prevailing course fee subsidy at 90% for Singaporeans/PRs and 45% for Work Pass Holders working in eligible community care organisations.

Training Methodology

Lecture, role play, small group discussions, experiential activities


Trainers' Profile

Gene Kam has over 20 years of experience, specializing in areas of experiential training and facilitation. He has designed adventure-based personal and professional development programmes for the Singapore Civil Defence Force, Singapore Police Force and Home Team Academy. His facilitation and training experience is backed by a strong foundation in technical skills and qualifications for sea and land-based journeys, first aid & CPR and ropes course management. He is also a trained facilitator for the DISC personality profiling instrument. He also provides consultation and guidance to clients on appropriate strategies to engage group participation and to deliver desired learning outcomes.



Course Outline

1. Understand yourself to understand others ("BIRDS" personality profiling)
2. Introduction to elements of effective communication – experiential exercise
3. Building trust & empathy – experiential exercise
4. Personal action plan – how to apply what was learned

Venue

 Zoom online platform

Enquiries

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