

Leading and Managing Effective Teams. Join this course to be equipped with practical leadership and facilitation skills, leveraging the power of teamwork to drive teams.

Course Objectives

This 2-day programme equips managers, supervisors and team leaders with practical leadership and facilitation tools to enable them to harness the power of teamwork by aligning members to focus on the team's shared purpose, developing trust and a culture of collaboration.

Training Methodology

Skills practice, facilitated classroom training, role play, small group discussions, case studies, experiential learning activities

Target Audience

Allied Health Professional, Enrolled Nurse, Registered Nurse, Advanced Practice Nurse, Corporate Services Staff

Course Time

17 & 18 Feb 2021 (2 days), 9am - 6pm

Course Fee: \$466.52 (Including GST) Prevailing course fee subsidy at 90% for Singaporeans/PRs and 45% for Work Pass Holders working in eligible community care organisations.

Trainers' Profile


Yeow Chern Han has 20 years of experience in organizational development consulting and training. As a coach and facilitator, he has helped implemented successful corporate transformation initiatives through intervention such as business review and planning, change management, team building, team coaching, executive coaching and leadership development training. His experience spans across diverse industries including healthcare, pharmaceutical, electronic manufacturing and financial services.

Khng Teck Khoon (TK) has more than 20 years of experience in Learning & OD Management. As a facilitator, course developer and team manager, he is people-centric in leadership and an empathetic communicator. His domain expertise includes Culture & Change Management, Leadership and Customer Experience. He has been facilitating programmes for the Community Care sector for the past 5 years, including AIC, Ling Kwang Home and Singapore Christian Home.



Course Outline (2 days)

Day	Course Dates	Course Outline
		• Zoom Session
• 1	Feb 17	<p>Module 1: Breaking the Cross-Functional Barriers</p> <ul style="list-style-type: none">• Describe the role and challenges of Boundary Management• Develop stakeholder support through Network Relationship Mapping <p>Module 2: Establishing Productive Team Norm</p> <ul style="list-style-type: none">• Assess team development using the Tuckman Development Stages• Setting the teaming norm through the Team Charter process <p>Module 3: Developing Team Agility</p> <ul style="list-style-type: none">• Develop team self-direction through put the GRIP (Goals, Roles, Interaction, Processes) in place• Collaborate for effective teamwork• Facilitate rapid problem solving using the "Response Model"
• 2	Feb 18	<p>Module 4: Challenge People to Top Performance</p> <ul style="list-style-type: none">• Apply the BOFF Principle of feedback and recognition• Guiding coaching conversation using the GROW Model• Adopt the situational approach to coaching (Innovative, Collaborative, Counselling, Directing) to members of different levels of maturity

Venue

 Zoom online platform

Enquiries

 6370 7115  marcus.er@hmi.com.sg



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